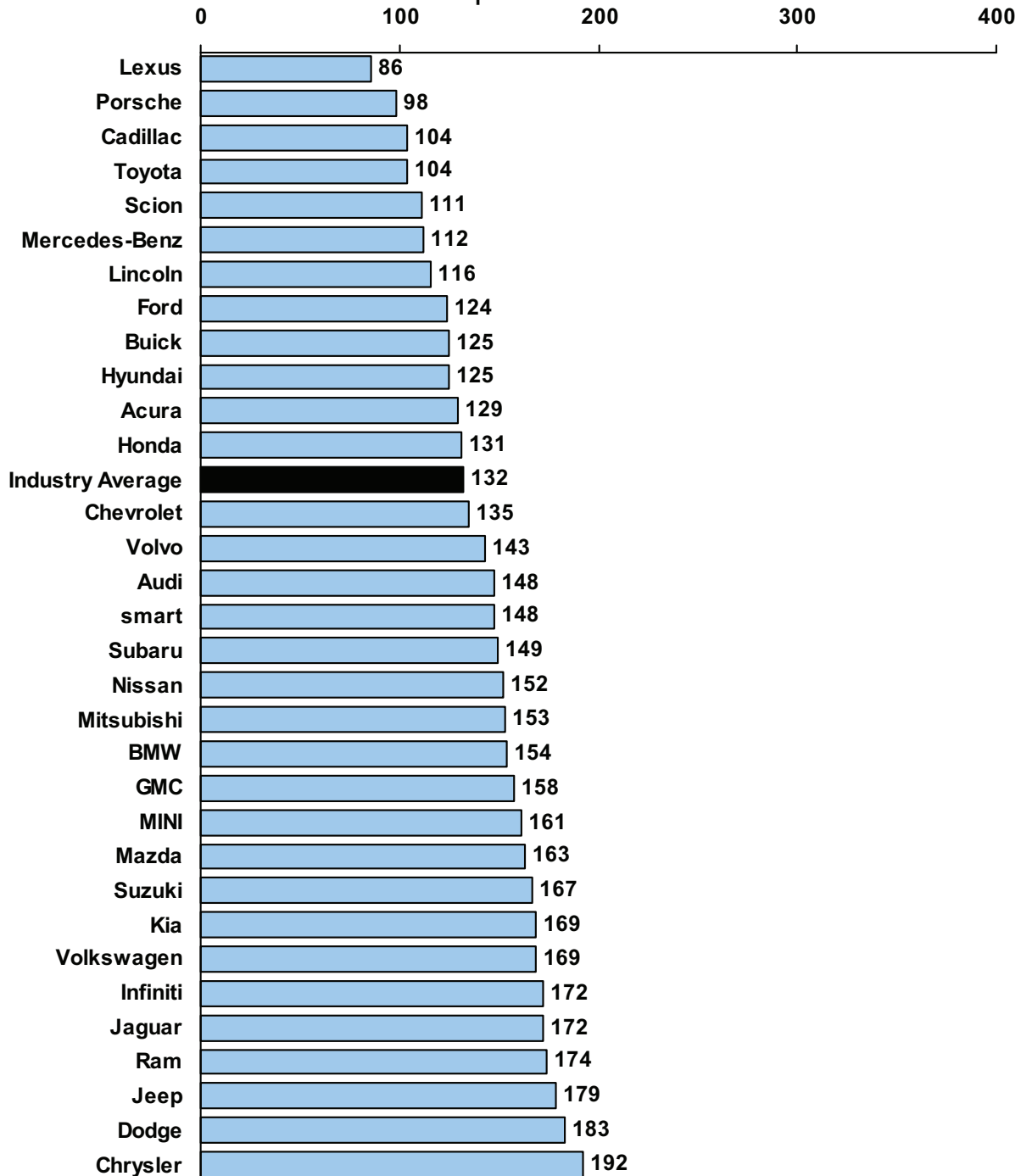


# J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup> (VDS)

## 2012 Nameplate Ranking

Problems per 100 Vehicles



Land Rover and SAAB are included in the study but not ranked due to small or insufficient sample size.

Source: J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup>

Charts and graphs extracted from this press release must be accompanied by a statement identifying J.D. Power and Associates as the publisher and the J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup> as the source. Rankings are based on numerical scores, and not necessarily on statistical significance. No advertising or other promotional use can be made of the information in this release or J.D. Power and Associates study results without the express prior written consent of J.D. Power and Associates.

# J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup> (VDS)

## Top Three Models per Segment Car Segments

<b>Sub-Compact Car</b>	<b>Large Car</b>
<b>Highest Ranked: Toyota Yaris</b> Scion xD Honda Fit	<b>Highest Ranked: Buick Lucerne</b> Toyota Avalon Ford Taurus
<b>Compact Car</b>	<b>Entry Premium Car</b>
<b>Highest Ranked: Toyota Prius</b> Toyota Corolla Hyundai Elantra	<b>Highest Ranked:</b> <b>Lexus ES 350 (tie)</b> <b>Lincoln MKZ (tie)</b> Acura TL
<b>Compact Sporty Car*</b>	<b>Midsize Premium Car</b>
<b>Highest Ranked: Scion tC</b>	<b>Highest Ranked: Hyundai Genesis</b> Mercedes-Benz E-Class Volvo S80
<b>Midsize Car</b>	
<b>Highest Ranked: Ford Fusion</b> Mitsubishi Galant Toyota Camry	

**For more detailed findings on vehicle quality and dependability performance,  
visit [www.jdpower.com](http://www.jdpower.com)**

*\*No other model in this segment performs above the segment average.*

*NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. In the compact premium sporty car segment, midsize sporty car segment, premium sporty car segment and large premium car segment, these criteria were not met, so no awards have been presented in these segments.*

Source: J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup>

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# J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup> (VDS)

## Top Three Models per Segment *Truck/Multi-Purpose Vehicle/Crossover/SUV Segments*

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### Compact Multi-Purpose Vehicle\*

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**Highest Ranked: Scion xB**

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### Compact Crossover/SUV

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**Highest Ranked:**  
**Chevrolet Equinox**  
Honda CR-V  
Toyota RAV4

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### Midsize Crossover/SUV

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**Highest Ranked:**  
**Ford Explorer (tie)**  
**Nissan Murano (tie)**  
Toyota Highlander

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### Midsize Premium Crossover/SUV\*

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**Highest Ranked: Lexus RX 350**  
Lincoln MKX

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### Midsize Pickup

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**Highest Ranked: Nissan Frontier**  
Ford Ranger  
Honda Ridgeline

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### Minivan\*

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**Highest Ranked: Toyota Sienna**  
Honda Odyssey

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### Large Pickup

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**Highest Ranked: Toyota Tundra**  
GMC Sierra HD  
Chevrolet Silverado LD

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*\*No other model in this segment performs above the segment average.*

*NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. In the entry premium crossover/SUV segment, large crossover/SUV segment and large premium crossover/SUV segments, these criteria were not met, so no awards have been presented in these segments.*

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Source: J.D. Power and Associates 2012 U.S. Vehicle Dependability Study<sup>SM</sup>

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